



We have assisted over 12,000 victim survivors break free from the cycle of abuse.

FAQ.

How do I get help from Protective Group?

As a private company we continue to invest in our people, knowledge and equipment. Our services are chargeable however there are many referral pathways to our services if you are a victim of violence or in a Domestic or Family Violence situation. Please contact us on 1300 743 000 for the most up to date referral pathways.

Can customers engage Protective Group if declined by a support service?

Yes, all of our services can be engaged as a private self-funded customer.

What is Protective Group's Privacy Policy?

Our company policies are available for viewing and can be downloaded from our website.

Can I call Protective Group for advice?

Our team will do our best to assist you and will provide recommendations for your safety and security where we are able to.

Live chat is also available on our website.

Service support.

If you or someone you know is experiencing, or at risk of experiencing domestic, family or sexual violence, call 1800RESPECT on 1800 737 732 or visit www.1800RESPECT.org.au. In an emergency, call 000.

We are here to help.

Live chat is available daily between 7am and 11pm AEST.

Our services are available Australia wide.

HEAD OFFICE

Suite 18b / 75 Lorimer Street, Docklands, VIC 3008

CONTACT

1300 743 000

info@protectivegroup.com.au



PROTECTIVE GROUP

Leaders in providing safety and security solutions to the most vulnerable people.

Domestic and Family Violence safety experts.

1300 743 000
protectivegroup.com.au

Australia | New Zealand





Who are we.

Protective Group are Australia's leading Domestic and Family Violence safety and security company.

Our passion for safety, wellbeing and justice is what drives us.

We assist clients with remaining safe in their homes and ensure their technology is free from tracking and illegal surveillance.

Our team.

Combined with over 100+ years of policing and law enforcement experience Protective Group are Australia's leaders in Risk Intervention and Prevention.

Our story.

Partnering with the nation's leaders in family violence services, policing, technology, legal services, security and government, we come to work every day driven by our passion for safety, wellbeing and justice. Having witnessed the need for advancement in risk and safety responses for the vulnerable in our communities, two former police officers created Protective Group in 2012 to cut through the red tape and help give victim survivors what they need most - safety and support.

With family violence victim survivors at the centre of what we do, we tailor strategies using a variety of proven interventions that are designed to enhance safety, disrupt abuse and more importantly, provide peace of mind.

We disrupt the abuse.

We exist to help people stay safe from the scourge of family and domestic violence, and to ensure individuals have a quality security and safety response anywhere in Australia.

We bring together years of first-hand experience to stop the abuse and give clients the tools they need to keep themselves safe.

99% of Domestic Violence victims experience technology abuse*

* <https://www.esafety.gov.au/>

We use technology to break technology.

As technology becomes ever cheaper and smaller, covert surveillance becomes ever more common and insidious. Tracking, recording or photographing someone without their knowledge has never been easier.

That's where we come in.

Proven intervention and prevention methodologies allows us to take the control from the perpetrator to allow victims to remain safe online and offline.

Our goal is to take the power of technology away from abusers and put it where it belongs - in the hands of survivors.

Our services.

Property Risk & Safety Assessments

- Risk report with safety recommendations.

CCTV Systems

- Installation and maintenance.

Security and Safety Upgrades

- Locksmiths, security doors, roller shutters & more.

TSCM Home & Car Bug Sweeps

- Checking for hidden cameras, listening devices and more.

Device checks for illegal surveillance

- Checking for malicious software, apps and hacking.

Safety Planning

- Individual tailored plans to reduce the risk of future harm.

Safety Watches with 24/7 police response

- Video and Audio enabled duress watch.

Accessing our services.

Our services can be engaged privately or clients maybe able to access them through support services or specialists.

Please speak to your support service as they may be able to assist with funding.

If you are currently not engaged with a support service and would like to know what funding options are available to access our services please contact us on 1300 743 000.