

SERVICES FOR PEOPLE EXPERIENCING FAMILY AND DOMESTIC VIOLENCE

Protective Group provide a range of proven professional services that help disrupt family and domestic violence abuse. Our services are end to end: the focus is upon reducing further risk and optimising safety. We are able to provide your client with enhanced safety and peace of mind through an individualised service, with interventions tailored to their circumstances. Our service is available across Australia including metropolitan, regional and remote areas.

OUR SERVICES

Comprehensive,
personalised risk and safety
assessments provided by
experienced, professional
assessors for all states and
territories

Intervention planning and managed implementation

Specialised risk and safety advice, secondary consultation

Wearable personal duress alarm- the Tek Safe watch



HOW IT WORKS

Upon referral to our service, we start with a comprehensive risk and safety assessment in situ with your client. We arrange this with the client and keep you advised throughout our process.

Our assessments involve the client and consider individual risk and safety from a range of different perspectives including home, personal and technology. Depending upon what you and your client identify, we can provide a particular focus on one area of risk and safety or a combination of areas.

For information about our specialised technology facilitated abuse assessment service **Tek Assure**, please see our separate brochure.

We then develop a risk and safety report that recommends a set of tailored interventions to reduce risk and optimise safety for your client. We let you know the approximate cost of the recommended interventions so that you as referrer can secure the appropriate funding for the interventions you approve. Once you have secured funding, we proceed to organise until all interventions have been put in place.



Referral for service

Contact us by phone or via referrals@protectivegroup.com.au



Risk and safety assessment

We arrange a time to meet with the client and conduct an assessment



Risk and safety report

We document our assessment as a report and recommend interventions



Interventions approved

We send the report to you. You approve the interventions and arrange for them to be funded



Interventions implemented

With funding for interventions approved, you advise us to proceed with project managing implementation

FREQUENTLY ASKED QUESTIONS

Why does my client need a risk and safety assessment from you as part of your process?

Every person's experience of family and domestic violence is different, as are their circumstances. Therefore, a risk and safety assessment is vital in providing a solid foundation for understanding the situation, tailoring the most appropriate interventions and planning their implementation.

How much does the assessment cost?

Please contact us for a copy of our fee schedule.

Are the costs of the interventions included in the price of your service?

As everyone's circumstances are different, the interventions that may be recommended are individually tailored. The cost of putting interventions in place can also vary according to the client's location and the fees set by individual contractors. We are able to provide quotations for this work to assist referrers to source the funding required. Fees for a risk and safety assessment however are fixed and include project management of the interventions to be implemented until completed.

ABOUT US

Our mission is simple. We exist to help make victim survivors of family violence safer. Partnering with the nation's leaders in family violence services, policing, technology, security, and government, we come to work every day driven by our passion for safety, wellbeing, and justice. Having witnessed the need for advancement in risk and safety responses for victim survivors, two former police officers created Protective Group in 2012 to cut through the red tape and help give victim survivors what they need most - safety and support. With family violence victim survivors at the centre of what we do, we tailor strategies using a variety of proven interventions that are designed to enhance safety, disrupt abuse and more importantly, provide peace of mind.

