



EXPERIENCING TECHNOLOGY FACILITATED ABUSE?



PROTECTIVE
G R O U P

TEK ASSURE

A SERVICE FOR PEOPLE EXPERIENCING TECHNOLOGY FACILITATED ABUSE

Protective Group offer a professional, specialist service for people experiencing family and domestic violence abuse via technology. We developed this service in response to growing need and have since assisted hundreds of clients. Our Tek Assure service is focused upon disrupting the abuse, reducing further risk and optimising safety. We are able to provide your client with enhanced safety and peace of mind through an individualised service to assess technology abuse and the implementation of immediate interventions tailored to their circumstances.

OUR SERVICE

- A comprehensive, personalised assessment and inspection of the client's personal and home smart devices and laptop/s. Where there are accompanying children with smart devices we strongly recommend that this is part of the assessment
- Personalised advice and practical demonstrations provided for clients as to how they and their children can use technology safely without fear of further abuse
- An electronic sweep and methodical visual inspection of the client's car and other possessions for tracking devices that may have been put in place by a perpetrator
- Where possible, immediate interventions to disrupt tracking by perpetrators, their access to the client's personal information and accounts
- Where forensic IT assistance is required, we can organise this through a third party for an additional fee
- This service may be paired with additional measures to enhance client safety such as our wearable personal duress alarm, the Tek Safe watch (additional cost)

HOW IT WORKS

Upon referral to our service, we will make a time to meet with your client to conduct an assessment and inspect their devices, vehicle and other possessions as required. Meetings may take up to 90 minutes and can be held at our offices or at a location that suits your client. Whilst meeting with your client we will take steps to remove any spyware, check social media settings, conduct a physical and electronic sweep for tracking, listening, transmitting and recording devices and re set passwords and security questions on the spot. We talk this through with your client to ensure they understand what steps need to be taken to keep them safe in their use of technology.

A written assessment report will be prepared with interventions recorded and recommendations made. The report includes any further actions that may be required and is forwarded to the referrer post appointment.



OUR PROCESS



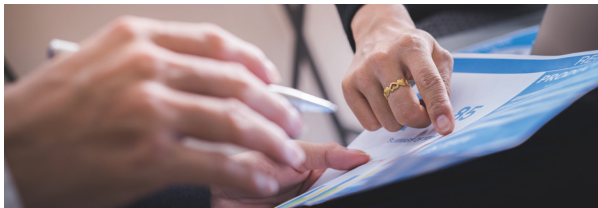
Contact us by phone or via
referrals@protectivegroup.com.au



We arrange a time to meet with the client
and conduct an assessment



We intervene immediately, where safe to
do so, to disrupt tech facilitated abuse



We document our assessment, actions
taken, any further recommendations and
send the report to you

FREQUENTLY ASKED QUESTIONS

Can you disrupt technology facilitated abuse and assist clients to be better protected during the assessment?

In the vast majority of cases yes, we can effectively intervene on the spot and set up protections for your client. However sometimes further investigation is required where we use a specialist third party IT expert which attracts a further fee and additional time in order to intervene effectively.

How much does the Tek Assure assessment cost?

Please contact us for a copy of our fee schedule.

HOW TO RECEIVE OUR SERVICE

For more information please contact us
directly on (03) 9699 4257 or by emailing
referrals@protectivegroup.com.au



ABOUT US

Our mission is simple. We exist to help make victim survivors of family violence safer. Partnering with the nation's leaders in family violence services, policing, technology, security, and government, we come to work every day driven by our passion for safety, wellbeing, and justice. Having witnessed the need for advancement in risk and safety responses for victim survivors, two former police officers created Protective Group in 2012 to cut through the red tape and help give victim survivors what they need most - safety and support. With family violence victim survivors at the centre of what we do, we tailor strategies using a variety of proven interventions that are designed to enhance safety, disrupt abuse and more importantly, provide peace of mind.

CONTACT US

PROTECTIVE GROUP

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